

## **November 2014 HAT Meeting Notes**

HealthPath Washington's 3 way contract was reviewed with HAT members, State representatives and CMS representatives. There were a number of areas that are in need of further exploration by the State or CMS. Once there is resolution on these issues, the HAT will be advised.

**Action Item: Materials on CMT will be made available by CMS to share with the HAT.**

**Action Item: Provide update on contract amendments**

Becky:

- Readiness Reviews: United and CHPW currently going through Desk Review process, they received notifications from NORC – CMS contracted agency. Readiness reviews will be initiated late November or early December with an estimated 3 weeks to complete. The counties will help and the focus will be on CHPW since United's desk review was initiated earlier.
- Candace sought clarification on the desk review. NORC will review the components that HCA/DSHS are bit reviewing CMS will conduct system testing and we will not review Part D.

**Action Item: The desk review template will be shared with the HAT**

Karen:

- LTSS flow process and use of the CARE tool will be addressed at the next Implementation Team, on November 14<sup>th</sup>, which now consists of staff from both King and Snohomish counties government, DSHS, HCA, United and CHPW.
- Karen currently working with an implementation issues spreadsheet. This is a living document, and it includes issues to be addressed with the implementation team, including continuity of care for enrollees going in/leaving jails and Western State. Other issues include wraparound services (carved out services).
- Monthly webinars for HPW will be resumed. They are tentatively planned for the third Thursday of the month from 9:00-10:00. The purpose of the Webinars is to provide updates on the project to anyone interested in learning more.
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**Action Item: Karen will share issues spreadsheet with all HAT members.**

Rafael:

- To keep track of all tasks, questions and answers, and other comments and questions from different sources: county government and health plans. A new master task list is currently in draft mode. The task list will provide date of the question/issue, requestor, person responsible for following up, and status. In addition, there are currently two sets of Q&As, one for United and one from CHPW. Goal is to consolidate all of these into a master task list living document (spreadsheet), and once completed, this could be shared with members of the HAT.

Yolanda:

- Nursing facilities: future meetings with nursing facilities associations, monthly basis. Coordinate with Paul Montgomery. Meetings will take place in Tacoma, standard time every month. Group agreed it will be good to meet in Tacoma.
- Candy asked if other providers in long term will be included.
- Yolanda provided update on provider forum. Meeting was postponed. Originally meeting was going to take place on November 17-18. County government staff felt that more specific information is needed before having a meeting with providers.
- Yolanda gave an overview of HPW communication team, composed of members of DSHS and HCA, which will oversee communications and outreach.
- Outreach activities will be for providers and consumers as well.

**Action Item: Include Alzheimer's Association on Nursing Facility Meeting schedule.**

Andi:

- On behalf of the HPW Communications Team, she presented the HPW Provider toolkit. Overall good feedback from HAT members. Andi also distributed business cards containing Web addresses and the HealthPath Washington e-mailbox. Candace recommended that the cards also include braille. Daniel also requested that they have an opportunity to review any client letters that will be sent to beneficiaries.
- Andi mentioned that documents have been reviewed internally, but they are being shared to HAT members for a final review to make comments and suggest edits. Deadline to submit edits back to Yolanda is by COB Monday December 1, 2014.
- Bob recommended that the toolkit materials go out to Voices for Better Health to get their feedback on the toolkit.

**Action Item: Distribute Provider Toolkit to HAT and Bob Leroy**

Bob:

- Currently working with local Alzheimer organizations in Tacoma, Bellingham and? They have developed materials which could be used to engage consumers.
- Bob: Robyn Dale may have additional Q&As and factsheets already being developed on how to engage consumers.
- Bob mentioned the need to work together to have more active consumer participation on Consumer Advisory Council, and the health plans should to the same. There is the need to include more appropriate consumer representation.
- State Council of Aging may be able to identify a consumer for representation on advisory councils or the HAT.
- Bob mentioned that it is great that Washington is one of the few demonstration States in which advocates have opportunity for direct dialogue with CMS, as part of the 3-way contract review

**Action Item: Work with Bob Leroy to identify consumer representative for HAT**